

Easy as 1-2-3

INVOICE

START DATE

1 YEAR
LOWEST PRICE
GUARANTEE

2 YEAR
EXTENDED
WARRANTY

3 YEAR
COMFORT
GUARANTEE

1

We understand your time is precious, and that's why we offer one of the best low-price guarantees in the industry! We will beat any local stocking dealer's advertised price within one year of the purchase of your mattress. If you find a lower advertised price for the mattress, offering comparable gifts and services, simply bring in the advertisement and we will refund 100% of the difference.

Rest assured, and sleep tight, you simply can't make a bad decision at Bedzzz Express!



Initial

Terms and Conditions:

- Our low-price guarantee does not apply to clearance, floor models, vendor rollbacks/rebates, or discontinued merchandise.
- Merchandise offered for sale on auction sites (i.e. eBay, Craigslist, LetGo, etc.) are excluded.

2

Congratulations, you've purchased one of the finest sleep systems available! We are so confident in the quality of our mattresses that we offer one of the best extended warranties in the industry. Bedzzz Express guarantees, under normal use, the manufacturer's limited warranty expiration date for an additional two years. Coverage begins from the manufacturer's limited warranty expiration date.



Initial

Terms and Conditions:

- Extended warranty applies to premium mattresses \$999 and up (before tax). Requires purchase of a mattress protector from Bedzzz Express at time of original purchase.
- The extended warranty is only valid for the original purchaser of the mattress, and only covers manufacturing defects in a mattress, or foundation, when the set is subject to proper handling and normal use in conjunction with a bed frame that provides continuous support.
- Bedzzz Express will extend the manufacturer's warranty coverage by two additional years. See the manufacturer's warranty guidelines for coverage details.
- **NOTE: The Law Tag and Invoice MUST be retained for extended warranty coverage.**

3

In the unlikely event that you are not satisfied with your new mattress, don't worry! Bedzzz Express will allow you to take up to three full years to exchange your mattress. That's right, we are so determined to make our customers happy that we offer the best exchange program in the industry!



Initial

Terms and Conditions:

- Mattress only price of **\$799+ (before tax)** qualifies for exchange toward a new mattress of equal or greater value.
- **Adjustable bases**, floor models, odd sizes, special orders, pillows, sheets, mattress protectors and comforters are excluded from this policy. Odd sizes are: Twin, California Twin Long, California King, and "custom cut" orders.
- Purple, DreamCloud, Nectar customers: please see store for the most current return/exchange programs on these products.
- This policy **requires** the purchase of a mattress protector from Bedzzz Express at the time of the new mattress purchase.
- **NOTE: The Law Tag MUST be retained and attached to the bed to qualify for exchange.**
- **First Month --** Mattresses may have an initial uncomfortable break-in period. While uncomfortable, it is part of the break-in process and will improve with repeated use. Due to the break-in process, **there are no refunds or exchanges accepted within the first month.**
- **Next Three Months --** If the mattress just isn't working out, we've got you covered. You may exchange* your mattress once, plus a \$99 re-delivery and swap fee, and receive a credit towards any mattress of equal or greater value. There are no additional exchanges available after the first exchange. **Sorry, no refunds.**
- **Next 32 Months --** After the first four months, and before the end of the first year, you may exchange your mattress, minus a 25% restocking fee**, plus a \$99 re-delivery and swap fee, and receive a credit towards any mattress of equal or greater value. After the first year and before three years from the original date of purchase, you may exchange* your mattress, minus a 50% restocking fee**, plus a \$99 re-delivery and swap fee, and receive a credit towards any mattress of equal or greater value. **Sorry, no refunds.**
- ***Limit one exchange per mattress. Any mattress that is stained, soiled, damaged, odor-infused, or infested, or any mattress we deem unsanitary, is exempt from this policy.**
- ****Any promotional items given for free as incentive to purchase the original mattress will have their full retail value deducted from any credit.**